



# BlackBerry Enterprise Server for IBM Lotus Domino

**Version 4.1 Service Pack 4**

**Known Issues with IBM Lotus Domino Version 8 and IBM Lotus Notes Version 8**



## Overview

The release of BlackBerry® Enterprise Server Version 4.1 SP4 for IBM® Lotus® Domino® preceded the introduction of IBM® Lotus Notes® Version 8 and IBM® Lotus® Domino® Version 8. Product testing that IBM and Research In Motion (RIM) completed identified some interoperability issues with the software. This document provides a list of known interoperability issues and known workarounds for those issues.

Limited support for IBM Lotus Notes Version 8 and IBM Lotus Domino Version 8 is available for BlackBerry Enterprise Server Version 4.1 SP4 for IBM Lotus Domino. RIM plans to support IBM Lotus Notes Version 8 and IBM Lotus Domino Version 8 in the next service pack release of the BlackBerry Enterprise Server, scheduled for November 2007. RIM plans to offer certified support in the next major release of the BlackBerry Enterprise Server in 2008.

RIM does not offer support for IBM Lotus Notes Version 8, IBM Lotus Domino Version 8, and all associated templates in BlackBerry Enterprise Server Version 4.0 SP4 and preceding versions.

## Known issues

Based on their testing of the software, RIM and IBM expect most functionality to be present. Known issues, including but not restricted to, those described in this document currently limit the support RIM provides for the expected functionality.

### Ghosted calendar entries do not appear on the BlackBerry device (SDR 134211)

When you turn on calendar ghosting in IBM Lotus Domino Version 8, meeting invitations that users view in the message lists on their BlackBerry devices appear as email messages. Users cannot accept or decline the meeting invitations. RIM plans to resolve this issue in BlackBerry Enterprise Server Version 4.1 SP5 for IBM Lotus Domino.

**Workaround:** Create a new mail policy to turn off ghosted calendar entries.

1. In the IBM Lotus Domino Directory to which you want to add the new mail policy, click **Settings**.
2. Click **Add Settings**.
3. Click **Mail**.
4. Type the mail policy name and description in the appropriate fields.
5. Click the **Calendar and To Do** tab.
6. Click the **Display** tab.
7. Clear the **Display new (unprocessed) notices** check box.
8. Click **Save**.

### The Process canceled meetings automatically feature does not work as expected (SDR 136327)

When you turn on the Process canceled meetings automatically feature and the Remove from calendar feature, cancellation requests and decline responses for recurring appointments do not synchronize correctly with the BlackBerry device. When the organizer cancels the meeting, users receive an email message without content and recurring meetings do not synchronize correctly with their BlackBerry devices. RIM plans to resolve this issue in BlackBerry Enterprise Server Version 4.1 SP5 for IBM Lotus Domino.

**Workaround:** Turn off the Process canceled meetings automatically feature.

1. In the IBM Lotus Domino Directory to which you want to add the new policy, click **Settings**.
2. Click **Add Settings**.
3. Click **Mail**.
4. Type the mail policy name and description in the appropriate fields.
5. Click the **Calendar and To Do** tab.

6. Click the **Display** tab.
7. Clear the **Process canceled meetings automatically** check box.
8. Click **Save**.

### The out of office service does not synchronize correctly with the BlackBerry device (SDR 136345)

**Workaround:** To synchronize a calendar, use the out of office agent instead of the out of office service. For more information, see the help for IBM Lotus Domino 8 Administrator.

1. In the Server Configuration document of the IBM Lotus Domino Version 8 messaging server, click the **Router/SMTP** tab.
2. Click the **Advanced** tab.
3. Click the **Controls** tab.
4. In the **Out-of-Office service type** list, click **Agent**.
5. Click **OK**.

### The inbox cleanup feature does not work with the BlackBerry device

When you use the inbox cleanup feature, IBM Lotus Domino Version 8 does not delete the messages from the BlackBerry device. RIM plans to resolve this issue in BlackBerry Enterprise Server Version 4.1 SP5 for IBM Lotus Domino.

**Workaround:** A workaround is not available. As part of the standard memory management process, the BlackBerry device deletes the oldest messages from the message lists.

### The Title field in personal address books might not appear on BlackBerry devices (SDR 98884)

When users synchronize contacts from their personal address books with their BlackBerry devices and a non-English personal name and address book template, the Title field might not appear correctly on their BlackBerry devices. RIM plans to resolve this issue in BlackBerry Enterprise Server Version 4.1 SP5 for IBM Lotus Domino.

**Workaround:** A workaround is not available.

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